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Part A Trust Federation Report

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# DASISH Deliverable 5.1

## Part A – Trust Federation Report

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Executive Summary – Part A

This report analyses Task 5.1, Establishment of Trust Federation.

The goal for this task is to investigate and set-up a functional service of Federated Identity Management (FIM) for the Social Sciences and Humanities (SSH). A service that would allow users to utilize their home organization credentials to access services or portals on the world-wide web, distributed over different SSH centers and do that using Single sign-on (SSO), having only to sign in once during a session.

The work in this task was executed by the MPI-PL as the coordinator and main contributor and other DASISH partners UKDA and GESIS who served as representatives from the different partner infrastructures and contributed infrastructure expertise and insights. This group had to (1) explore the current landscape with respect to FIM for the SSH, (2) discuss and collaborate with relevant existing trust-federation solutions (3) to conclude about other best options.

Other DASISH partners contributed by brokering contacts with experts and relevant DASISH centers.

Executive Summary – Part B

In DASISH (www.dasish.eu) T5.2 the aim is to promote the usage of Persistent Identifier (PID) services at data centres within the DASISH communities (CESSDA, CLARIN, DARIAH, ESS, and SHARE), all within the Social Sciences and Humanities. The reason to encourage the use of globally unique persistent object identifiers is that too often individuals are confronted with objects1 that are no longer traceable and accessible on the Internet. In most cases the reason for the disappearance of objects is the absence of a policy for sustainable access within the organisation responsible for the production of these objects. Without such a policy, which should include the use of PIDs for unique and sustainable identification, objects may be deleted or re-located without alerting users.

1 “A Digital Obje[c]t is any kind of digital resource, which is identified by at least one PI assigned by a trusted PID.” APARSEN-REP-D22_1-01-1_9 (2012), p 36
The necessity of using globally unique Persistent Identifiers (PIDs) should therefore be obvious to researchers and research organisations as well as to people responsible for data archives and repositories. These identifiers are crucial for the advancement of science, as they are (or should be) coupled to policies on sustainable access. The need for PIDs has driven the development of PID systems, for example The Handle™ System.

There is a need for additional services coupled/related to the registration of PIDs for objects, for example services for PID registration and possibilities to store descriptions of the objects in central PID metadata repositories. However, user requirements for PID service providers may differ within scientific or scholarly disciplines. Consequently, it is important to assess these requirements within the different communities to find out if it is possible to arrive at a general, widely accepted list of requirements. To find out what these requirements are a survey was conducted among the data centres and communities of the SSH infrastructures composing DASISH (Questionnaires in Appendix C & D).

This report focuses on the answers from these surveys, and includes a more thorough description and comparison of three of the most commonly used PID services within the communities. The descriptions of the PID services have been verified by the service providers to ensure their correctness. The PID service providers are analysed and compared in the light of the requirements derived from the surveys of the DASISH communities (see Conclusions chapter 8.3). One desirable outcome of DASISH T5.2 would be if these PID service providers would take action to further improve their services based on this analysis and the recommendations derived from it.

The report also discusses PID service functionality above the simple DO URI resolving. Recent developments in thinking about data management for research data have also indicated a need for some tightly coupled metadata linked directly with the object identifier. For instance, for integrity checking of data objects by using checksums. PID services directly supporting such tightly coupled metadata can be considered advantageous.

The report will also serve as a status snapshot of the major players in current EU PID service landscape, indicating the availability and

4 See for instance the RDA DFT WG and PIT WG discussions.
trustworthiness of the respective services so it can be used to make a choice for centers needing such service.

The conclusions drawn from this task will be communicated to the DASISH communities, and recommendations and guidelines will be disseminated to the data centers by way of collaboration with DASISH WP7 – “Education and training”. They will also be communicated to the service providers to inform them about the DASISH requirements.
1. Introduction and SSH AAI overview

Task 5.1 is to investigate and bring about a DASISH trust federation, an organization bound by mutual agreement to arrange for the access of users to services and data hosted by DASISH centers: centers and services from the three distributed SSH infrastructures CLARIN, DARIAH and CESSDA. The benefit would be that users have a SSH service/data domain allowing Single sign-on (SSO) and single user identity across all service providers of the respective infrastructures. This would enable that for example a SSH researcher from the University of Helsinki can access services and data from DANS (Data Archiving and Networked Services), a CLARIN/CESSDA center in the Netherlands by using his or her university user identity.

The European National Research and Education Networks (NRENs) have been working on achieving such above described functionality on a national scale by creating nationally organized trust-federations. Currently over 20 such national trust- federations exist in Europe.\(^5\)

The agreed Authentication and Authorization Infrastructure (AAI) technology to achieve this as specified in the DASISH DoW and also currently used by the SSH infrastructures is Federated Identity Management (FIM) based on the SAML2 protocol. Application of this technology requires that all services and data be protected by SAML compliant middleware software installations (e.g. Shibboleth or SimpleSamlPHP). This software should be configured such that users from home organizations connected to the national identity federations (IDF) are permitted access when properly authorized using the authentication and user attributes from their home organization.

Within the SSH (especially CESSDA related) there is a relatively small amount of highly sensitive data that need to be protected from unauthorized access by high-grade security systems. Currently, different such systems are in place providing different grades of security, up to providing data access from a single location only. The current academic FIM systems do not provide such necessary high levels of identity assurance but the benefit of providing easy data access to the wide academic community is a convincing case to apply FIM for the vast majority of data that do not need such high levels of protection. The approaches dealing with highly sensitive data fall outside the scope of this report.

\(^5\) [https://refeds.terena.org/index.php/FederationDevelopment](https://refeds.terena.org/index.php/FederationDevelopment)
2. Existing AAI approaches\textsuperscript{6} in the SSH

From the conception and the start of the DASISH project it has been clear that there were two trust federations that could have been a starting point for achieving a DASISH trust federation: (1) The CLARIN Service Provider Federation (CLARIN SPF) and (2) the inter-federation project eduGAIN.

The CLARIN SPF is currently the most progressed solution while the eduGAIN inter-federation, a more overarching solution, unfortunately has not achieved its intended impact yet. But continuous efforts are made to improve this. DARIAH and CESSDA have first approaches for AAI but no agreed policies and missing technical infrastructures (CESSDA) and/or missing implementation and uptake (DARIAH).

2.1 AAI within CLARIN: The CLARIN SPF

For the national IDFs to accept connecting the users of their member organizations (the users home organizations) to a DASISH or another organization’s service provider (the organization providing data or services), there needs to be a legal contract between the service provider and national IDF, stating that the service provider will use any user related information it receives from the home organizations with confidentiality and that it will in behave correctly handling those user attributes according the IDF rules.

CLARIN is managing such contracts between the national IDFs and service providers and has created the CLARIN Service Provider Federation\textsuperscript{7} (SPF), which is a trust-federation mentioned in the objectives for this task. The CLARIN SPF is constantly expanding, accepting new service providers and signing contracts with other national IDFs.

In the first quarter of 2014 the CLARIN SPF represented 11 CLARIN Service Providers and connected them to 202 relevant Identity Providers distributed over six EU national Identity Federations.

CLARIN is also operating a so-called Identity Provider (IdP) for the homeless. This is for users whose home organization can’t connect to a national IDF (not all EU countries have one) or whose home organizations do not have the technical capability to setup a SAML compliant installation, research infrastructures usually set up a so called homeless IdP where the community does registration of user credentials and attributes for those community members that need it.

\textsuperscript{6} Concentrating on those useful for the FIM discussions
\textsuperscript{7} https://www.clarin.eu/content/service-provider-federation

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2.2 The eduGAIN inter-federation approach

An alternative approach for an EU wide trust federation is the eduGAIN inter-federation\(^8\), which connects the different national IDFs and would in theory allow service providers that have signed-up with any of the national IDFs to be connected with users from any home-organization in one of the national IDFs. However, currently it is required for the vast majority of the home-organizations that they explicitly agree (opt-in policy) that their users can make use of services offered by service providers in other IDFs. They enforce this policy because of legal concerns with respect to privacy related information (user attributes) crossing national boundaries and by the attributes being processed by service providers that do not have a direct agreement with the national IDF.

2.3 Efforts to improve eduGAIN

However, the CLARIN SPF will become obsolete, at least for the AAI aspects, if eduGAIN will succeed in convincing the home organizations sign-up and agree to make their users’ attributes available per default to all service providers in all eduGAIN connected IDFs. Effectively this means changing the current opt-in policy that most national IDFs have with respect to eduGAIN connectivity, into an opt-out policy where the home organization has to explicitly exclude itself from the eduGAIN inter-federation.

Another means used to increase eduGAIN connectivity is the Data protection Code of Conduct\(^9\) (DP CoCo). Service providers are asked to adopt the CoCo, which is an approach to meet the requirements of the EU data protection directive for releasing personal attributes to a service provider. Home organizations can configure their software to automatically accept releasing their user attributes to such service providers. It is hoped that this is a more convincing proposal than agreeing to a default eduGAIN connect.

CLARIN has currently a considerable administrative overhead in maintaining the CLARIN SPF and agrees that a general IDF opt-out policy or success of the DataProtection CoCo for increased eduGAIN connectivity would be the ideal solution and supports these efforts. DASISH follows this logic and has signed a letter of support urging the adoption of the DP CoCo.

\(^8\) [http://www.geant.net/service/eduGAIN](http://www.geant.net/service/eduGAIN)
2.4 AAI within DARIAH and CESSDA

During the DASISH project it also has become clearer what the AAI approaches and status of the other infrastructures DARIAH and CESSDA were.

DARIAH currently (Q1 2014) has only few services and no data available through a DARIAH sponsored AAI infrastructure, but does have a thorough plan laid out how to come to such an infrastructure. It does not rely on a specific DARIAH federation, but rather on compensating for the missing eduGAIN connectivity (home organizations not signing up to eduGAIN) by having a well manageable IdP for the homeless. This should make it possible to delegate the management to national subsidiaries in the community e.g. the national French DARIAH project being responsible to add French homeless users to the homeless IdP.

In the past earlier FP7 funding enabled CESSDA to create a proof of concept with FIM of an inter-federation between UK and Norway. DASISH coincided with the CESSDA board being restructured and this limited the extent to which individual CESSDA members could make decisions or represent the infrastructure for any common AAI work. However discussing with ‘knowledgeable people’ from the CESSDA community we learned that they were looking for solutions like (1) common policies with respect to access to protected data (2) solutions based on services offered by organizations such as the national IDFs and (3) solutions fitting to the sometimes small CESSDA centers with limited technical staff available.

In the new CESSDA budget resources have been reserved for future work on the AAI.

2.5 Implications for DASISH

Until now the CLARIN strategy has proven to be the most successful in connecting service providers to relevant academic home organizations. Therefore the first goal for this DASISH task was to investigate if the SSH infrastructures in general could follow this model and either join the existing CLARIN SPF or create a new broader DASISH SPF. The first option should be greatly preferred since already all CLARIN centers are or will be part of this federation. With respect to this option, discussions with CLARIN representatives took place and collaboration was pledged for testing purposes. However, the message from the CLARIN ERIC was that in the case of a permanent collaboration, some type of remuneration, in whatever form is required, since CLARIN spends effort on maintenance and administration (see chapter 4.2).
2.6 Community-operated AAI services

An IdP for the homeless as mentioned in 2.1 is usually operated under the responsibility of the research infrastructure organization since that organization has the knowledge necessary for vetting requests for accounts and can bear responsibility for the behavior the users registered at the “homeless”.

Besides the homeless IdP, there is also need for a so-called discovery\textsuperscript{10} service. This is a service that allows users to select their own home-organization as the location where their credentials need to be checked when they access services in the federation. The Service Provider (SP) operator configures the SP to forward all users trying to connect to the SP to a specific directory service. Normally national IDFs provide a discovery service that is specific for their federation i.e. it allows users to select an identity provider from the national IDF only. CLARIN offers a discovery service that allows users to use any home-organisation whose users can access CLARIN services. True Single sign-on - where users that want to connect to multiple services during a single session, are required to specify their home organizations just at the first access attempt - can only be delivered if all involved SPs, use a single directory service. This requires the discovery service to be run with high availability since it becomes a single-point of failure in the FIM AAI setup.

The need for research infrastructures to build and maintain such services as IdPs for the homeless and discovery services can be a considerable burden. It is for this reason that many welcome ideas for organizations to provide such services. We refer to such a services as “Federation Services as a Service”. The Federation Service service provider would provide the software deployment and maintenance, while the community would be responsible for its configuring and operation.

3. Collaborations and Communication

3.1 Collaboration with eduGAIN

The DASISH DoW required that the work in task 5.1 should take place in collaboration with eduGAIN. A natural condition to avoid wasting resources since eduGAIN is working on similar goals and edGAIN should be informed also about the requirements from communities as the SSH and the problems the SSH experience using eduGAIN results until now.

\textsuperscript{10} Also known as WAYF (where are you from) service.
This task of liaising with and involving eduGAIN in (advising on) possible solutions for the SSH was successfully accomplished and formalised in a workshop and a strategic meeting report. See the next section on communications.

3.2 Communication with stakeholders

It’s necessary to establish communication channels and perform a continuous assessment about the availability of services like the CLARIN SPF or eduGAIN. Often these contacts were in the context of other work.

DASISH (co-) organised two workshops:

- Co-organised with DASISH WP7 and DARIAH a SSH AAI workshop October 17-18, 2013 in Cologne DE
- Organised an SSH AAI strategic meeting March 10 2014 in Nijmegen NL

DASISH WP5 also had contacts at several meetings with other stakeholders outside the DASISH consortium and the participating infrastructures.

- EU/Terena AAA Study workshop July 12, 2012 in Brussels BE
- EU/Terena AAI Workshop April 2, 2014 in Brussels BE
- FIM4R meeting October 2, 2013 in Espoo FI
- FIM4R meeting March 20 2013 in Villigen CH
- Organised and participated in the RDA FIM interest group

4. SSH AAI solutions Investigation

The DASISH description of work proscribes investigating and testing existing AAI solutions, preferably in use in the SSH communities. Currently there are two solutions that could be a starting point for a common SSH AAI:

- Using or extending the CLARIN SPF
- Using eduGAIN, the inter-federation of national Identity Federations (IDFs)

For making an assessment of the above-mentioned solutions and test their applicability, it was decided to ask some DASISH partners to test joining

11 http://dariah-aai.daasi.de/
the CLARIN SPF and see what problems occur, either administrative or technically. Since the membership of a national IDF automatically implies the possibility of signing up for the eduGAIN inter-federation, this was not tested out separately, but rather the implications and effectiveness of the eduGAIN solution in general were investigated.
We considered the following DASISH partners for the test:

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<th>Center</th>
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<td>UKDA, UGOT (Sprakbanken) and GESIS</td>
</tr>
<tr>
<td>CLARIN</td>
<td>UCPH and DANS</td>
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<td>DARIAH</td>
<td>DANS</td>
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The reasons for the overrepresentation of CESSDA are twofold: First the perceived uncertainty of a unified CESSDA approach at the time of research, so we wanted to have a broad representation of CESSDA. Secondly, there were no more suitable DARIAH partners available in WP5. The interaction with non-DASISH partners working on the DARIAH infrastructure

4.1 **FIM status of involved countries and DASISH centers**

An inventory of all SSH centers was made\(^\text{13}\) showing their participation in existing SAML federations, including also information if they operate their own IdP for their user-base or depend on one of their parent organization.

Depending on the state of affairs CESSDA, CLARIN, DARIAH were to be involved; we established in an earlier phase that ESS and SHARE were not so much interested or would work through CESSDA partners, hence their non-involvement in this task.

The outcome of the inventory was that almost all SSH centers are (or could be) participating in a national Identity Federation, usually administrated by their country’s National Research and Education Network (NREN). That means that both the CLARIN approach (3.5) as using eduGAIN (3.6) are possible solutions for the SSH infrastructures, but which can still differ in the degree of effectiveness in reaching their targeted user communities.

4.2 **Usability of the existing CLARIN SPF solution**

Since CLARIN had the most advanced solution for FIM (counting in number of connected Service Providers and connected home organizations), it was necessary to investigate if the CLARIN solution could be expanded and applied to the wide DASISH SSH community. Therefore DASISH, CESSDA and DARIAH partners were asked (as a test) to go through all steps that are required to join the CLARIN SPF and see what obstacles (legal, technical, etc.) they would encounter. It was understood that CLARIN

\(^{13}\) 2013.01.22.DASISH_WP5_AAI-Information.doc

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centers would naturally need to accept the CLARIN SPF solution since it is part of the CLARIN center certification process.

The applicability of the CLARIN SPF solution for a partner depends on the following factors:

1. Is the CLARIN Service Provider Federation willing to accommodate centers from outside CLARIN? The administration of the CLARIN SPF requires work and is currently completely funded by the CLARIN community only.
2. Is the agreement that binds the members of the CLARIN SPF (CLARIN SPF agreement) understandable in the CESSDA and DARIAH context?
3. Is the agreement that binds the members of the CLARIN SPF acceptable from the point of view of DARIAH and CESSDA centers?

The first question was answered by CLARIN, which informed that although they would participate in the DASISH test scenario, real uptake of CESSDA and DARIAH centers would require some compensation from external funds, since the administrative maintenance of the CLARIN SPF requires efforts.

With respect to question two and three, discussions with CESSDA and DARIAH partners, CESSDA turned out to be finding the CLARIN SPF difficult to understand and to accept. In these discussions there were a few complications. Firstly, from the CESSDA side, it was unclear what party could represent CESSDA in discussions concerning AAI solutions. For CLARIN (CLARIN ERIC technical director) and DARIAH (DAASI international, a company hired by the German DARIAH board), this was clear from the start. Since for this task DASISH needed CESSDA representation, UKDA was chosen for this role, since it is both technically proficient with respect to FIM AAI and also in the past was involved in CESSDA FIM investigations. So for the DASISH test purpose, UKDA should be involved as the CESSDA representation without any obligations from CESSDA side issuing from this.

The most prominent reasons mentioned by CESSDA to not test or consider the CLARIN SPF solution:

- *The fear that participation in the CLARIN SPF would oblige CESSDA centers to allow access to CESSDA resources according to CLARIN regulations.* This is apparently is a misconception since according to the agreement the centers keep full control of the authorization. The CLARIN SPF is about authentication only.
- *The possibility that a future CESSDA solution would exclude other agreements concerning resource provisioning unless agreed on an “en bloc” basis by all CESSDA partners.* This was resolved in broader discussions with other CESSDA officials.
- *The fact that the CLARIN SPF agreement was, in its first version, very much targeted to the CLARIN situation in its wording and organizational context.* This objection was addressed by CLARIN
rewriting the SPF agreement making it more general applicable. See Appendix A. for the CESSDA analysis and remaining issues of the latest CLARIN SPF version.

For GESIS (CESSDA) there was no principal objection against the CLARIN SPF agreement. But for participation in the test, the GESIS IT department argued that insufficient resources were available to participate within the planned task 5.1 timeframe. Participation in the national German IDF was foreseen and achieved but GESIS IT could not prioritize the DASISH work of linking up to the CLARIN SPF. However DASISH pushed the AAI agenda considerably forward also for GESIS.

UCPH had been planning (as a CLARIN center) already to join the CLARIN SPF, which has been accomplished late 2013.

The participation of DANS in the CLARIN SPF is a special case because DANS is aspiring to be also a CLARIN center in addition to being part of DARIAH and so participation in the CLARIN SPF was already on the DANS roadmap. The outcome of that is that currently (Q2 2014) DANS has signed the CLARIN SPF, but finds it difficult to embed the CLARIN SPF login option in their applications for a consistent user interface presentation. The DANS example shows the importance of having the research infrastructure’s different AAI solutions being at least interoperable.

The participation of SND in the CLARIN SPF test was delegated by SND to Språkbanken, an organization with which they collaborate and which has contrary to SND itself, protected resources that could be used in the test. Unfortunately we had insufficient response from the Språkbanken IT department regarding their participation and had to cancel further engagement. We expect Språkbanken to eventually join the CLARIN SPF later, since they plan to become a Swedish CLARIN center. No suitable replacement for Språkbanken in the test was available at that stage. We were later informed that their non-engagement should be considered as an internal communication problem between SND and Språkbanken and scarcity of human resources.

With respect to the participation of UKDA, in that case we completely concentrated on the administrative and legal aspects. We are convinced that achieving the technical connection of a UKDA SP with for instance the CLARIN IdP for the homeless, would be a trivial exercise since UKDA has accomplished such configurations before. More extensive technical testing, for instance connecting to the whole CLARIN user base, would not be practical, since the CLARIN SPF administrative machinery would have to be modified to temporarily a new member. Also at the UKDA side it would have been impractical to negotiate a temporary contract without the necessary legal resources being available.
We see the following causes for the limited participation of the partners in this test:

1. The lack of engagement of the DASISH partner’s IT departments in this task. The resource allocation by the partners did usually only schedule non-technical, non-senior staff participation for which the technical aspects are very much dependent on internal, non-DASISH involved resources.

2. Several institutes did not yet have the basic required technical infrastructure to start working on this. There is a need to start organizing funding for creating such an infrastructure, which is a long-term task and difficult to coordinate amongst partners even in a single research infrastructure (CESSDA).

3. Already there are initiatives planned within the partners’ organization where at least (a partial) connection to the national AAI infrastructures will be achieved. If such plans matched the DASISH task requirements, there was good synergy (UCP, DANS), if not (GESIS), DASISH needs did not prevail.

4.3 Outlook for the CLARIN SPF approach

Although the CLARIN approach is until now the most effective with respect to connecting services to as many relevant users as possible, it does have a steep administrative overhead because CLARIN has to take care of the legal issues of the SPF agreement and has to take care of the exchange of the federation’s metadata with the national IDF.

In the future CLARIN hopes to lower this load by:

1. Standardizing the metadata exchange with the national IDF's metadata distribution.

2. Have broad flexible agreements with the national IDF's concerning the addition of new CLARIN SPs to the agreement. The national IDF's are interested in facilitating working solutions also in the form of federation initiatives such as the CLARIN SPF next to more general approaches as eduGAIN.

4.4 Usability of the eduGAIN interfederation

The eduGAIN Interfederation is a solution for EU wide FIM for the research and education community. It is a GEANT project initiative that would be an ideal solution if all involved organizations would choose to facilitate its use. But unfortunately, due to different causes, the home organizations do not in great numbers allow their user’s attributes to be used across the national IDF boundaries. Recently the Data Protection Code of Conduct (DP CoCo) has been launched that will hopefully improve the situation. Nevertheless at the time of research, but at the cost of a hefty administration load, the CLARIN SPF solution was proven more successful in connecting relevant
Identity Providers to a research infrastructure SPs than eduGain. This might change in the future and the DARIAH community has therefore chosen to bide its time and for the moment compensate the lacking eduGain connectivity by a well-manageable homeless IdP.

CESSDA, in view of its late start and expected slow uptake of FIM, can afford to wait on expected future increased eduGain connectivity and (by work from UKDA) prefers to use the standard federation services of the national IDF's (UK federation in UKDA case).

### 4.5 Outlook for the eduGAIN approach

An essential argument for use of eduGAIN is the expected future increase of eduGAIN connectivity. This is expected to come from two efforts:

1. A policy change of national IDF's from opt-in to opt-out. For which signs are hopeful e.g. the French IDF's decision
2. Results from the Data Protection CoCo initiative. Those expectations we would like to put in the context of a similar US federation (InCommon) initiative (Research and Scholarship Service Category) which, although it exists several years, has only an uptake of about 15%.

### 5. Results and Conclusions

DASISH 5.1 has made a thorough inventory of the past and current Federated AAI approaches in the SSH research infrastructures. Currently both CLARIN and DARIAH have viable plans, and CLARIN already a viable existing infrastructure. Also, there are neither plans nor immediate needs to merge their strategies. Both seem content and convinced that their current approach is justified for their objectives. CLARIN needs immediate results and has pioneered a research infrastructure specific federation approach. DARIAH, not needing such immediate results, has created a central user store that is intended to compensate for current eduGAIN IdP connectivity lack.

We do need to put in perspective the differences between the DARIAH / CLARIN approaches. The fact is, that also within the CLARIN infrastructure the usage of the central CLARIN homeless IdP goes beyond the use by users without academic home organization; it is also needed by users whose home organization is not providing user attributes\(^{14}\) in a proper fashion.

\(^{14}\) Besides offering authentication for its users, IdPs also provision a number of user attributes as "email", "name" etc. Some IdPs do not provision even a minimal set of user attributes and therefore cannot be used to identify a specific user as required for instance by CLARIN services.
which unfortunately happens in many cases especially within the German IDF. One recent measurement showed that somewhat over 40% of the users of one major German CLARIN service did so using the CLARIN homeless IdP.

Although we have investigated only the current SSH AAI landscape, there is not much SSH specificity in the discussed FIM approaches. Traditions and available IT expertise may vary and influence organizational structure and technology choices, but a substantial part of the research communities are already or will be able to follow the approach such as currently adopted by CLARIN and DARIAH. This is demonstrated at the FIM4R meetings, a research community initiative that reported\textsuperscript{15} on the use of FIM by different research disciplines.

### 5.1 Interoperability

The standards and software stacks as Shibboleth and SimpleSamlPhP used for SAML based FIM is by nature interoperable. Problems with interoperability can be expected with added features, but here such as currently the use of the Data Protection CoCo, there is agreement between the SSH infrastructures to adopt the Data Protection CoCo’s use.

Interoperability problems could occur with the use of FIM for authorization purposes, such as the use of specific user attributes as eduPersonEntitlement. Very probable these attributes would then not be provided by the home organizations, but by community specific external attribute providers, as implemented in Virtual Organization Platforms\textsuperscript{15}. A common SSH or wider interdisciplinary approach for the semantics of such attributes is desirable and should be discussed in any of the existing FIM discussion groups. Currently, for the SSH, this seems not yet relevant.

### 5.2 Cooperation

CLARIN and DARIAH have agreed that they will accept users from each other’s central user stores. This agreement\textsuperscript{17}, although not implemented yet was brokered at the DASISH organized SSH Strategic AAI meeting (reference). CLARIN is working on a lighter version of its center requirements that will allow also non-CLARIN centers to become part of its SP federation and so become accessible to all users whose home organizations have connected to the CLARIN SPF.

\textsuperscript{15} http://cds.cern.ch/record/1442597/
\textsuperscript{16} https://www.switch.ch/aai/support/tools/vo-concept/
\textsuperscript{17} http://dasish.eu/dasishevents/aaiworkshop/Report_on_the_DASISH_SSH_AAI_strategy_meeting_V3.pdf

www.dasish.eu GA no. 283646
Considering the option of other SSH centers using the CLARIN SPF; in initial discussions with CLARIN representatives collaboration was pledged for testing purposes, but the CLARIN ERIC also stated that in the case of a more permanent collaboration, some form of compensation, in whatever form should be considered, since CLARIN spends effort on maintenance and administration. However, following this option, CLARIN has now created the possibility for non-Clarin centers to join the CLARIN SPF by becoming a CLARIN trusted (T) center. CLARIN-T centers only have to comply with the AAI related requirements for CLARIN centers. At this moment no costs or other efforts are involved, although in the future this cannot be excluded.

5.3 Future developments

We expect that slowly the long-term strategy of promoting users’ home organizations to automatically become part of eduGAIN or equivalent federation organizations (opt-out) will have success. It is yet unclear if instruments as the Data Protection CoCo will have a large impact. But we do think that national and international funding agencies can have a considerable influence on the academic home-organizations and national federation policy to come to a desired opt-out policy.

A not unimportant matter is the sustainability of running still needed infrastructure specific software services as:

1. A homeless IdP
2. A discovery service that allows users to select their home organization

Because these are essential services, the research infrastructures would greatly benefit when other parties would provide this type of AAI services in a highly available way and at reasonable cost.

5.4 Recommendations

In view of the above we have the following recommendations for the further development of the SSH AAI:

1. Support initiatives from inter-federation organizations as eduGAIN to improve the inter-federation’s working e.g. the Data Protection CoCo.
2. Promote initiatives that encourage funding agencies to stimulate home organizations to sign-up to eduGAIN and relevant research infrastructure specific federations.
3. Promote the provisioning of Federation Services as a service by organizations that have the expertise and can do so in a sustainable way.
4. Make sure that the necessary information exchange and synchronization continues to take place, (also with non-SSH type communities,) at events organized by service-oriented organizations as GEANT but especially also at community-initiated meetings like FIM4R, FIMig etc.

6. References


*CLARIN Service Provider Federation*. Retrieved online at [https://www.clarin.eu/content/service-provider-federation](https://www.clarin.eu/content/service-provider-federation) (October 27, 2014).


*GÉANT PROJECT eduGAIN Interconnecting federations to link services and users worldwide*. Retrieved online at [http://www.geant.net/service/eduGAIN/Pages/home.aspx](http://www.geant.net/service/eduGAIN/Pages/home.aspx) (October 27, 2014).


7. PID Services

DASISH T5.2 focuses on currently operational PID services, i.e. services provided by external organisations that at the very least offer Identifier to URI resolution and require only minimal actions and no provisioning of any own services of the object hosting sites. The external service providers should be arguably stable and persistent, of course. Any extra functionality, such as the possibility to provide with the PID tightly coupled metadata, for instance for use in an integrity checksum, will be explicitly mentioned.

There are a number of service providers using possibly different PID systems (see the CERL report in Appendix E). The focus within DASISH T5.2 is on three PID service providers that already play a central role within the five DASISH communities: DataCite, the European Persistent Identifier Consortium (EPIC) and the URN:NBN Cluster PID service hosted by the German National Library. These services are described in the following subsections. Any impediments for general use, such as limited coverage, will be explicitly mentioned. Evaluations with respect to performance aspects such resolving speed, and generation of possibly very many (>millions) of PIDs is beyond the scope of this report. But information about such aspects does appear when it mentioned in user-surveys.

The offerings of the services have not been tested in practice in a methodic way. They are however used by the Home institutions of members of the Task group, so there are practical experiences of them. The descriptions of the services are built on information found at the service providers’ homepages and other network resources. To ensure the correctness of the descriptions they have been commented upon, updated and verified in Quarter 4/2013 by representatives from the different service providers’ organization.  

7.1 Towards a European DOI-Based PID Service – DataCite

Introduction
DataCite is a not-for-profit international organisation formed in 2009\(^{19}\). The organisation consists of a managing agent (currently German National Library of Science and Technology\(^{20}\)) and Members\(^{21}\), and is represented by a board\(^{22}\).

DataCite operates globally, but is nationally represented to reach out to research groups in different countries. Member institutions interact directly with clients\(^{23}\), and offer services to the research community. Member institutions that provide identifiers for clients are called Allocation Agencies. In most cases, there is one Allocation Agency per country. Associated Members are not Allocation Agencies.

**Mission Statement**

DataCite’s mission is to [1]:

- establish easier access to research data on the Internet
- increase acceptance of research data as legitimate, citable contributions to the scholarly record
- support data archiving that will permit results to be verified and repurposed for future study.

DataCite’s Business Model Principles states that “DataCite is an international association dedicated to making it easier for everyone to identify, cite, discover, and use research data” [2, p. 1].

In fulfilling its mission, DataCite focuses on working with data centres and organisations that hold data.

**Organisation of DOI PIDs**

DataCite uses DOIs (Digital Object Identifiers) as persistent identifiers. In the DOI handbook\(^{24}\) a DOI is defined as a digital identifier of an object, rather than an identifier of a digital object. The DOI system is managed by the International DOI Foundation (IDF), and is an extension of the Handle System architecture (see more about IDF’s role in the section about Governance Structure). Technologically speaking, DOIs are just handles

\(^{19}\) [http://datacite.org](http://datacite.org)

\(^{20}\) [http://datacite.org/TIB](http://datacite.org/TIB)

\(^{21}\) [http://datacite.org/members](http://datacite.org/members)

\(^{22}\) [http://datacite.org/board](http://datacite.org/board)

\(^{23}\) Data repositories, data centres, and organisations that hold data.

\(^{24}\) [http://www.doi.org/hb.html](http://www.doi.org/hb.html)
and the resolving mechanism is provided by the Handle System infrastructure just as in the case as EPIC.

When registering a DOI for an object, a DOI name (prefix/suffix – e.g. 10.1000/182) is assigned together with location information (such as a URL) for the object. Additional metadata that describe the object in more detail is submitted to a metadata repository. The DOI name concatenated with http://dx.doi.org/ forms an actionable URL, e.g. http://dx.doi.org/10.1000/182. When clicking on such a URL, one is redirected by a resolver\(^\text{25}\) to the specified location of the object. The complete URL can be embedded in a document, in which case the DOI is indicated as follows in the citation: doi:10.1000/182 which string, dependent on the document viewer can be an actionable string. Otherwise the PID can be embedded in a URI (URLified), such that it becomes actionable in most document viewers. If an object with a registered DOI changes its location, the location information has to be changed in the register to maintain the accuracy.

The global uniqueness of the centralized allocation of DOI names is secured by using prefixes to create unique namespaces that can be used within different organisations. Suffixes are assigned by the registrant/organisation, and are unique for each object within that organisation. Prefixes are distributed by Allocation Agencies that are Members of Registration Agencies, such as DataCite (see the section about Governance Structure).

The additional metadata, one of the features that distinguish DOIs from “pure” Handles, are stored at the Registration Agencies (e.g. DataCite Metadata Store). The metadata are used for e.g. the service provided by DataCite, through which searches for related data can be done.

**Governance Structure**

The International DOI Foundation is the registration authority for the ISO standard (ISO 26324) for the DOI system. IDF is also the governance and management body for a federation of Registration Agencies (RAs).

There are several RAs for registering DOIs\(^\text{26}\), since different communities require different services. They all provide services that allocate DOI name prefixes, register and resolve PIDs, and store metadata about the objects.

\(^\text{25}\) The resolutoin tool used in the DOI system is the Handle System™

\(^\text{26}\) [http://www.doi.org/registration_agencies.html](http://www.doi.org/registration_agencies.html)
DataCite is one of the RAs in IDF. DataCite Members, in turn, can be Allocating Agencies that allocate DOI names on behalf of the DOI Registration Agency of DataCite.

**Services Offered by DataCite**
Some examples of services offered by DataCite:

- **DataCite Metadata Store** is a service for data publishers to mint DOIs and register associated metadata.
- **DataCite Metadata Search** is a search service based on metadata for datasets registered with DataCite.
- **DataCite OAI Provider** exposes DataCite Metadata for harvesting (OAI-PMH).
- **Test Environment** is set up for testing DataCite’s services, including the DOI registration. The test environment is a closed system.
- **Content Negotiation** – DataCite’s **Content Resolver** exposes the metadata stored in the DataCite Metadata Store (MDS) using multiple formats. It can also redirect to content hosted by DataCite participating data centres. It is therefore possible to access data directly by using a DOI. Furthermore, DataCite joined forces with CrossRef to establish a working **HTTP Content Negotiation**.
- **DOI Citation Formatter** – set up in collaboration with CrossRef, and creates different citation formats for DataCite and Crossref DOIs. Users can choose from more than 500 different citation formats in 45 different languages.
- **DOI Statistics** – provides statistics of DOI registrations and DOI resolutions, filtered by Allocator, Datacenter, or Prefix.

**Requirements – DataCite Client Responsibilities**
When signing a contract with a DataCite Allocation Agency, the clients have responsibilities according to the DOIs and the objects that are assigned DOIs [2]. The main responsibility is that the clients commit to data persistence. This means that the clients are expected to store and manage objects so that persistent access is provided. Maintaining all URLs that are associated with the DOI is included to the data persistence commitment.

For clients that are registering DOIs for data, there are some requirements regarding metadata and landing pages for the DOIs, for example (for more detailed information, see [2]):

27 [http://www.datacite.org/services](http://www.datacite.org/services)
• **Metadata** – the client has to provide at least mandatory metadata, and share their metadata for use in various DataCite services, e.g. for discovery purposes.

• **Landing Pages** – the landing page is the web page that the DOI resolves to according to the location information that is registered for the DOI. The landing page has to be publicly accessible and contain up-to-date information, such as statements on how to access the data.

Additionally, there are some best practices in DOI management that are not requirements, but important to follow (for more detailed information, see [2]):

• In those cases when DOI-registered data become unavailable, with the consequence that the DOI resolves to an invalid, or non-existing page, the URL has to be updated to point to a persistent **tombstone page**. If the client cannot provide the tombstone page, the Allocation Agency can provide one.

• Data that are assigned DOIs should be on such **granularity level** that the data are easily and clearly citable.

According to **DOI syntax**, the clients are free to design their suffixes as they choose, provided the DOI is unique. The Allocation Agencies may recommend or provide guidelines for DOI syntax.

**Cost**
The DataCite services are paid for by the Member institutions, currently 17 full and 7 affiliated Members. Whether the individual Members, Allocation Agencies, will charge their clients or not for providing DOI prefixes depends on the business model of the Member organisation [2].

**Quality of the Services:**
DataCite uses the Handle System for DOI name resolution, and the world-wide HS resolver system is the backbone of the services.

If DataCite “is dissolved, reasonable steps are taken with the endeavour to maintain the resolution of DOI names registered by DataCite. This may include a request to IDF but shall include at minimum any steps necessitated by the contractual relationship with the IDF, if any” [1, p5], since DataCite is a Registration Agency of IDF (see section about Governance Structure).
**User/Client Interaction**
To start using DOIs via DataCite, presumptive clients should contact their local DataCite Member\(^\text{28}\), who can provide them with access to the DataCite service for minting persistent identifiers (DOIs) and registering associated metadata.

The clients can contact DataCite through common channels (e-mail, Twitter etc). Their local DataCite Member can participate in working groups in which issues concerning the development of DataCite are discussed. The working groups interact with their clients on important matters.

DataCite organises a yearly Summer Meeting, open for all interested in PID development, and a General Assembly for the Member organisations.

Member organisations are supposed to create information material, organise seminars and arrange other promotional activities of their own.

**User/Client Organisations**
DataCite is primarily working with organisations that host data, such as data centres and libraries. See: [http://www.datacite.org/members](http://www.datacite.org/members)

**Current Status**
Most activity currently takes place in the Metadata Working Group, where Version 3 of the metadata schema is released, and a user forum is set up.

Best Practices Working Group initiated a survey among DataCite users and published a report.

**Cooperation**
DataCite are cooperating with several organisations, projects and companies, some of the more interesting being CrossRef, CNRI, EPIC, ORCID, OpenAIRE, Thomson Reuter, and EUDAT.

**Usage within the DASISH communities**
DataCite DOIs are used by 3 of the CESSDA archives – GESIS, UKDA, and SND – and usage is being implemented by the SHARE-ERIC.

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\(^{28}\) Usually there is no more than one Member per country. If the clients’ countries do not have any DataCite Member organisation, then they have to contact DataCite directly, who can inform them about which Member organisation to contact.
7.2 Towards a European Handle-based PID service – EPIC

Introduction
EPIC was founded in 2009 by a consortium of European partners in order to provide PID Services for the European Research Community, based on the Handle System™, http://www.handle.net/), for the allocation and resolution of persistent identifiers. The consortium signed a Memorandum of Understanding aiming to provide long-term reliability for the PID services.

Mission Statement
The goal of EPIC is to set up and maintain a reliable joint service for registering, storing, and resolving persistent identifiers based on Handles for the European research community. This is further specified under Services below. EPIC is open for use by any European institution that stores scientific/research data.

Organisation of the Handle System
The Corporation for National Research Initiatives (CNRI) designed, implemented, and currently administers the root level of the Handle System, but the bulk of the resolution services are managed by the thousands of organisations, communities, government agencies, and businesses around the world currently using the system on a daily basis. This includes many academic and national libraries, publishers of scholarly journals, scientific institution, and other information management groups. CNRI is working with other major Handle System user groups, including EPIC and DataCite, to create DONA (Digital Object Numbering Authority) to manage the Handle System in the future. The new organisation will be governed by the DONA Board, which will include experts and stakeholders from around the world.

Organisation of the EPIC service
The PID infrastructure used by EPIC is based on a worldwide two-level hierarchy. The Global Handle Registry and its global mirrors are on the highest level of the hierarchy. These systems are registries where the most important information of the prefixes is stored. Global Handle Registry Mirrors are therefore deployed on every continent. The GWDG, one of the EPIC founders, hosts a Global Handle Registry Mirror in Europe to ensure

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29 This description largely consists of a rearrangement of texts found on the EPIC website (http://www.pidconsortium.eu/), with some minor additions and clarifications. All of these parts have been approved by an EPIC representative. The only exception is the last sections “User experience”, which is based on the survey mentioned there.
the resolution of the prefixes even if other parts of the global network are temporarily not available.

The EPIC consortium has enabled partner data centers to register any number of PIDs for the data objects and collections they store independently of their possible later use for publications. This registration in general will be done by automated procedures using a RESTful API that also allows adding relevant information such as checksums, pointers to metadata and rights information, etc.

In a Memorandum of Understanding, the following institutions declared the intention to start setting up and maintaining a joint service for registering, storing, and resolving persistent identifiers based on Handles.

- GWDG – Gesellschaft für wissenschaftliche Datenverarbeitung Göttingen
- SURFsara – Reken- en Netwerkdiensten
- CSC – IT Center for Science Ltd.
- DKRZ – Deutsches Klimarechenzentrum

**Governance Structure**

EPIC is controlled by its scientific user communities and organisations to ensure that it is devoted to the needs of the research community at large. This will also ensure that the overhead of the EPIC consortium will be small and restricted to essential services.

Together with other stakeholders, the participating institutes will take part in and support the founding of an international governing board guiding further operation and development of the Handle System. The purpose of this is to safeguard the investments of the scientific community in using the Handle System for research data.

**Services Offered by the EPIC System**

EPIC sets up and maintains reliable joint services for registering, storing, and resolving persistent identifiers based on Handles for the European research community.

For users, the most important services are mainly the possibilities to generate PIDs and to be sure that these are resolved reliably and effectively for a long time to come. Here, EPIC provides the following services to the scientific research community:
- PID Service: Services to generate PIDs for digital objects
- Associate extra information records with the PID (e.g. checksum)
- PID Resolution: Services to guarantee reliable resolution of the PIDs, issued by EPIC
- PID Replication: EPIC replicates the databases of Handles to guarantee an robust and high-availability of the PID resolution function

For new service providers, the software stack of the PID service is made available, including documentation of the server software for all available versions. At the moment, this software is distributed without any support and with only a limited amount of documentation. Between members of the EPIC consortium, there is knowledge exchange and mutual support. Service providers that want to implement PID services under the umbrella of EPIC can ask for assistance on a voluntary basis at the contact address listed on the EPIC website.

**Mandatory Requirements**
Although EPIC recommends taking the persistency promise of PIDs seriously, it provides the tools to enforce any set of specific PID policies. For this, the EPIC service can be configured to follow precisely these policies inside a specific PID namespace.

This includes being able to ensure that e.g.
- PIDs should never be deleted (persistency of the identifier)
- PIDs should always contain a digital signature
- PIDs should follow a certain syntax
- or other policy-specific requirements.

Furthermore, EPIC will provide services that make the reliability of the PIDs of a namespace publicly transparent.

**Costs**
Running the Handle Services based on tested software is not expensive. However, EPIC sees the need to establish help and support services that will require some funding. Currently and for the coming years funding is ensured. Later on, contributions will be required. The User Board will determine the funding structure.

**Quality of the Services**
EPIC utilizes the Handle System to achieve a redundant and load-balanced setup between the data centers. EPIC replicates the PID databases to guarantee an all-time availability of the PID resolution. The integration with the global Handle infrastructure and the mutual mirroring of Handle Services between the EPIC partners guarantees a highly reliable and high-performance resolution service of EPIC-issued PIDs.

**User Interfaces**

The PID Service is the main interface for registering and managing persistent identifiers in EPIC. To help the users, the EPIC providers share the same interfaces. The PID Service is implemented as a RESTful web service and it is being continuously developed by EPIC. A publicly accessible web interface for the resolution of Handles is available and integrated into the general and worldwide Handle framework for PID resolution.

A publicly accessible, EPIC-specific web interface for requests on Handles can be used to search for EPIC-issued Handles (the inverse of Handle resolution). If a modification of a given Handle’s associated information or the allocation of a new Handle is required, the user has to log in to the system with their access data.

**User Interaction**

In order to enable allocation or modification of Handles, users and scientific institutions can apply for a test or real account at a central e-mail address to get access to the service. In the future, EPIC will provide a web sheet, which then needs to be confirmed additionally by a certified e-mail.

All new features and changes that are requested should be communicated to EPIC as change requests. EPIC registers these change requests, and a common decision about the implementation is made by the EPIC partners. If required, the PID service provider can set up a PID service on behalf of a scientific institution or community. Such a PID service will have its own PID prefix, which must be ordered at the CNRI registration form.

Users as well as providers can get in contact with EPIC via a central e-mail address listed on the EPIC website.

**User Organisations**

The participating institutions declare themselves willing to establish an appropriate sustainable service, operating- and business model that will
extend the service already provided by the GWDG for the Max Planck Society. They will offer interested communities to participate in discussions about the principles of a shared, and therefore highly available and highly persistent service. During the first year, EPIC will work on a prototype solution for such a robust system with the intention to turn this into a full production service. It will enter into discussions with CNRI to find a proper basis for the smooth continuation of the Handle System and to establish the required independence. Other well-known institutions are welcome to participate in setting up and maintaining this shared persistent identifier system in Europe.

**Cooperation**
The following institutions and communities are currently supporting this initiative and will offer the services to its members:

- EUDAT
- Max Planck Society
- CLARIN
- DARIAH
- Niedersächsische Staats- und Universitätsbibliothek Göttingen (SUB)

**User Experience**
In October 2012, a questionnaire was sent to CLARIN data centers ("Questions regarding the use of Persistent Identifier systems at the data center"). Several centers reported that they use EPIC:

- LINDAT-Clarin (CLARIN CZ).
- UdS Saarbrücken (CLARIN-D-Center)
- Meertens Instituut
- LMU Muenchen
- Hamburger Zentrum für Sprachkorpora (CLARIN-D-Center)
- University of Leipzig
- Universität Stuttgart
- CSC — IT Center for Science

Among other questions, the survey also asked for pros and cons of using EPIC. Among the advantages stated by the centers were the following points:

- CLARIN endorses the Handle System
- EUDAT also appears to move towards using Handles
- Quick response and support
- Good reliability
- Handle System is free and non-commercial
Offers unlimited PIDs
- Allows for using testing and production prefixes.

The disadvantages which were mentioned can be summarized by these points:
- Already experienced non-responsiveness of service
- EPIC is as most services fast in check-out, but slow in changing PIDs
- API is still work in progress
- Provider responded slowly – still waiting for API availability
- Uses very long Handles
- Missing batch mode for PID registration
- Missing test instance of PID service for software components
- Not very suitable for citations.

The differences between EPIC and DataCite PID service usability can partly be explained by the different ambitions of service provider organizations. EPIC interprets persistency in a very wide sense, foreseeing the need to provide PIDs for all type of objects or object-fragments, not only for citable data-collections, as is mainly the goal of DataCite. See [2].

**Current Status**
The current stable API v2.4 was developed by GWDG and SURFSara. It was released in May 2013 and has been productively used since then. The old API v1 will be deprecated in the first months of 2014.

Using the current API v2, there are over 20,000 PIDs from 20-50 institutional users (mainly CLARIN centers) stored with the GWDG, and around 6,000,000 PIDs (mainly from archives in the Netherlands) with SURFSara as of April 2012.

According to the GWDG, several improvements were made to the EPIC API as compared to the time of the above-mentioned questionnaire, when the available API was still work in progress. These improvements address some of the issues from the user responses and include:
- an improved responsiveness of the API, which EPIC achieved in close collaboration with CNRI, and which is still being developed
- an available batch operation mode
- determination of the Handle suffix by the user
- the user is free to chose which metadata to provide, in order to improve EPIC suitability for use in citations.
Furthermore, a workflow for transforming an EPIC-PID into a DOI is being worked upon. There is a process for discussing improvements of management tools and API with user communities at regular conferences and workshops.

7.3 Towards an European URN:NBN-based PID Service – the URN:NBN Cluster Service

Introduction
In contrast to the PID services DataCite and EPIC which came into existence on an international and European level the URN:NBN based PID services were developed on the national scale independent of each other. They are provided by the National Libraries and other national organisations (these could be other trusted institutions – for instance a national data centre like DANS in the Netherlands). The first URN:NBN PID service has been introduced in Germany by the German National Library (DNB) in 2001. Since then, other European countries – such as the Netherlands, Sweden, Norway, Finland, Hungary, Italy, the Czech Republic, and Austria – have set up their own URN:NBN services. Currently not all EU countries are covered.

The URN:NBN service providers are acting independent of each other and each one has its own policy. The disadvantage of this infrastructure is that it leads to many different URN namespaces that are not interoperable. Furthermore the variety of policies on allocation prohibits transparency. To overcome this situation the PersID project came into existence. It persisted from October 2009 until March 2011. The goal was to harmonize and network the different European PID service solutions and to initiate a global governance infrastructure.

With the new URN:NBN Cluster project the PersID initiative and its approach will be continued. It started in November 2011 and there are on-going work to create a single point of entry resolving URN:NBNs from any namespace, including PIDs from other trusted PID services like Handle and DOI.

Mission Statement
The URN:NBN Cluster has been established under the consideration that PIDs based on URN:NBNs are based on internet standards, are openly available, and not owned by an organisation or vendor. The cluster will be totally discipline-independent.

Organisation of URN:NBN PIDs and the national URN:NBN services
In the PersID project the chosen PID systems are URNs, Uniform Resource Names. The URN system is an Internet standard governed by the Internet Engineering Task Force (IETF). URNs are intended “to serve as persistent, location-independent resource identifier”.

The URN scheme is composed of a prefix and a suffix consisting of namespaces (urn:[Namespace Identifier]:[Subnamespace Identifier]:[Namespace Specific String]). NBN is a registered UNR namespace Identifier and stands for National Bibliographic Number. Usually National libraries administrate them. They may be assigned to a wide variety of digital objects. Other organizations may obtain a sub-namespace via their national library and assign identifiers independently, on condition that they must adhere to the national NBN policy.

An important aspect of the URN:NBN PID services is that no direct metadata search is being offered. In the vision of the URN:NBN Cluster, a PID service will lead a user either to a metadata description of a resource (a landing page) or directly to the actual resource.

Separate URN:NBNs will be assigned to different versions of an object. In other situations (not stable intermediate versions) the URN:NBN will only be assigned to the final version. No URN:NBNs will be assigned to dynamic datasets. In the URN:NBN philosophy, the goal of URN:NBN identifiers is to make digital objects permanently citable and accessible, and therefore these objects should be preserved in an unchanged state. A dynamic dataset does not meet this criterion.

When a namespace has been assigned to a particular organisation, usually a National Library, (by the Library of Congress), this organisation is entitled to assign URN:NBNs to digital objects under the following conditions:

1. The URN:NBN will be persistently accessible
2. The registered digital resource corresponding to a certain URN:NBN will be preserved persistently
3. The registered digital resource corresponding to a certain URN:NBN will be persistently accessible, but additional conditions may apply (such as authorisation or copyright) for obtaining the resource.
4. A URN:NBN may be used only once
5. A URN:NBN may not be re-used
6. URN:NBNs only become valid once they and their associated URLs have been registered at a National Library
7. All the different representations of an object will have the same URN:NBN
8. If the content of objects has changed, then a new URN must be assigned

Organisation the URN:NBN Cluster
PersID was a cooperation project between ten national organisations in eight European countries. In November 2011, the DNB, DANS, and the National Library of Sweden agreed on continuing the ideas of PersID and the development of the URN:NBN Cluster project.
In 2012, DNB started the implementation of the URN:NBN Cluster. Attention is also being paid to the legal aspects of the cooperation. The intention is to set up a legal body to assure its maintenance and operation. In November 2013, all participating institutions (the National Library of Sweden, DANS, and DNB) have signed a Letter of Intent. The aim now is to use the experience gained from the prototype to eliminate errors, to simplify the implementation, and to improve the documentation. This will provide the basis for gaining additional partners for the cluster, but currently there is no EU wide coverage.

In the cluster, all partners are sharing responsibility. The functionality offered by the cluster are determined by the partners and based on what is described in the PersID project. By setting up a network of connected (national) Namespace Resolving Services with a central Global Resolving Service on top of this, the service is quite robust, all the more so as these Namespace Resolving Services mirror each other.

Services Offered by the URN:NBN Cluster
The planned service offered by the URN:NBN Cluster will provide a common infrastructure for URN resolving in 2014, to overcome the situation that each namespace has its own resolver. However currently this is not yet available.

Costs
The business model of the cluster is based on contributions from the partners. As these are, in general, governmental organisations, the national
European governments contribute indirectly. Currently a detailed business, operational, and support model for the URN:NBN Cluster is developed.

Apart from this, the national URN:NBN services are paid by organisations working on a national scale, like the National Libraries. So indirectly, the costs are covered by the national governments.

**Current Status**

DNB has started a broad URN:NBN-based service (in the beginning only for Germany, Austria and Switzerland). At the moment the German National Library finished the proof-of-concept phase together with the Swedish National Library and support from colleagues from DANS (NL). Now the prototype is transferred into the productive phase in Sweden, the Netherlands, and Germany. The software for setting up a meta-resolver is already available via SourceForge: [http://sourceforge.net/projects/metaresolver/](http://sourceforge.net/projects/metaresolver/). Moreover, Austria has established its own URN:NBN system, based on the software developed by DNB. In this way, a community has been formed.

The goal of the DNB and its partners is to create a common infrastructure for URN:NBN resolving in Europe, with one resolving service as a single point of entry with high availability for the multiple (national) URN namespaces. Administration and resolving of URN:NBNs will be separated in this infrastructure.
### 7.4 Comparison of the PID Services

<table>
<thead>
<tr>
<th></th>
<th>DataCite</th>
<th>EPIC</th>
<th>URN:NBN Cluster</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>business model</strong></td>
<td>Financed by member institutions. Member institutions may charge clients.</td>
<td>Currently maintained by MoU partners. Future funding models tbd by User Board</td>
<td>Contributions from organisations active on a national scale</td>
</tr>
<tr>
<td><strong>governance structure</strong></td>
<td>General assembly consists of member institutions.</td>
<td>controlled by its scientific user communities and organisations</td>
<td>Network of organisations with shared responsibilities</td>
</tr>
<tr>
<td><strong>functionality</strong></td>
<td>Extended services based on the Handles system.</td>
<td>Extended services based on the Handles system.</td>
<td>Global Resolving Service, GRS, communicating with local Namespace resolvers</td>
</tr>
<tr>
<td><strong>robustness</strong></td>
<td>Part of the IDF (International DOI Foundation) global network of resolvers.</td>
<td>primary LHS at each MoU partner, each primary LHS mirrored by all other partners; EPIC runs the only Handle proxy outside of US</td>
<td>A Network of Namespace Resolving Services creates a robust and stable infrastructure with a 24/7 availability</td>
</tr>
<tr>
<td><strong>availability</strong></td>
<td>High availability</td>
<td>has been criticized, recently improved, still in development</td>
<td>see: robustness</td>
</tr>
<tr>
<td><strong>coverage</strong></td>
<td>World-wide</td>
<td>EU-wide</td>
<td>Limited to some EU countries</td>
</tr>
<tr>
<td><strong>availability</strong></td>
<td>High availability</td>
<td>has been criticized, recently</td>
<td>see: robustness</td>
</tr>
</tbody>
</table>
### 8. Results and Presentations of the Questionnaires

In order to assess the different user requirements for PID service providers mentioned in the Introduction, DASISH T5.2 sent out two different questionnaires: one to the five DASISH communities within the social sciences and humanities (CESSDA, CLARIN, DARIAH, ESS, and SHARE), and another to the individual data centres within these five communities.\(^\text{30}\) The second questionnaire was designed to get more detailed opinions of the immediate clients (i.e. data centres and archives) and potential clients within these communities on benefits, drawbacks, and desired improvements in using certain PID services. The results from both these questionnaires are summarized in the following two subsections.

ESS and SHARE are two major European survey programmes and not data centres. Each of them outsources the archiving of their data to external data centres (ESS to Norwegian Social Science Data Services, and SHARE to CentERdata and GESIS). Consequently, for those two communities it is only possible to get a general answer of the community.

#### 8.1 Responses from the Communities

The goal for this part of the questionnaire was to get an overview of already available policies/routines regarding PID services at the community level, to determine in what percentage of the data centres within these communities

\(^{30}\) Please find the two questionnaires in the Appendix C & D.

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communities that PID services are being used, and to get a picture of the crucial requirements at the community level.

**Question 1: Are there any policies/routines for PID services at the community level?**

<table>
<thead>
<tr>
<th></th>
<th>Yes</th>
<th>No (but in progress)</th>
<th>No</th>
</tr>
</thead>
<tbody>
<tr>
<td>CESSDA</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>CLARIN</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>DARIAH</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>ESS</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
<tr>
<td>SHARE</td>
<td>✓</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Up to now only CLARIN has produced an internal policy document on Persistent Identifier in 2009.\(^{31}\) This document recommends the Handle System for PID services. The idea is that all potential CLARIN centres will use it. Where institutions do not run their own Handle System resolver, CLARIN recommends using EPIC as a PID service provider. This recommendation was partly based on the old DOI business model (pay per assigned DOI). Meanwhile, the different DOI services within DataCite have their own business models\(^{32}\) and some of them are at no charge\(^{33}\) (e.g. DataCite Germany). Both EPIC and DOI are interoperable, using the same underlying HS technology, and there seems to be an emerging consensus that DOI should be used for published data sets (requiring only a limited number of PIDs), while EPIC services are better suited for managing very many PIDs, for instance in scientific data flows and accessing individual resources.

SHARE is about to register with DOIs. They are in contact with the da|ra registration agency for social science and economic data\(^{34}\) and already received a prefix for their DOI name. The registration process is still in progress. Regarding the other communities, it appears that within ESS, DARIAH and CESSDA no policies on PID services have been implemented yet.

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\(^{34}\) da|ra is the registration agency for social science and economic data jointly run by two of the four German representatives in the international DataCite consortium GESIS – Leibniz Institute for the Social Sciences and ZBW - German National Library of Economics and Leibniz Information Centre for Economics. da|ra offers its service at no charge in conjunction with DataCite to further sciences beyond social sciences and economics and moreover to institutes outside of Germany. More information on [http://www.dara.de/en/home/](http://www.dara.de/en/home/)
Question 2: Approximate how many/what percentage of the data centres in the community use PID services.

Within the CLARIN community approximately 82% of the data centres are using PIDs and PID services.\(^{35}\) Nine of them are using Handles via EPIC, three Handles via their own server and two URN:NBN. The use of PID services is under construction at the Clarin.dk centre and will likely be ready in 2013.

The estimation for the CESSDA community is 29% (6 in 21 centres). Four of the centres are using DOIs and two are using URN:NBN.

For DARIAH, no estimation is available. But the result of the analysis of the second questionnaire was that at least six centres are using different PIDs and services (ARK, DOI, Handle, Crossref, EPIC, and a PID used by the SUDOC reference registry).

Because SHARE and ESS are surveys consisting of several research centres but not of data holding institutions question 2 is not applicable for these two DASISH communities.

Question 3: Are there any additional requirements on the PID services at the community level?

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\(^{35}\) [https://centerregistry-clarin.escr.zg.mpg.de/](https://centerregistry-clarin.escr.zg.mpg.de/)
In 2009, CLARIN also published requirements for PID services. The other communities have not produced such a document yet.

Most important requirements mentioned in the CLARIN document are:

- A PID registration and a robust, reliable and persistent resolution service with scalable architecture, fast hardware and network connection that is available 24/7, and long-term supported from governments.
- Association of a PID with the original object.
- A PID service open to all disciplines.
- Explicit rules for PID policy on version and fragment identifiers.
- A PID syntax complying with the IETF standards.
- A PID service offering limited descriptive metadata.
- The PID syntax and the resolution mechanism must accept the usage of fragment identifiers.
- A high security level for the resolution database and a regular backup.
- Independence/openness of the resolution software (free of constraining licenses).
- A PID service business model not linked to (or dependent of) the number of PIDs and resources.

### 8.2 Responses from the Data Centres within the Communities

The aim of this questionnaire was to gather information on the use of PID services at the centres of CESSDA, CLARIN and DARIAH, as well as on their PID policies, purposes and requirements. Furthermore, the centres were asked about the obstacles preventing them from using PID services and the services helping them to start with it.

Overall, 28 responses were submitted and 26 could be evaluated. At the time of the survey CESSDA had 21 and CLARIN 20 members. PIDs are an important subject for these institutions as they all have an archiving function. The structure of DARIAH is different. On the one hand, it has more member institutions – at the time of the survey 67 – but on the other hand, most of its centres have no archiving function and it was not possible to detect the exact number of the data holding institutions. The questionnaire

was sent to all CESSDA and CLARIN members and 10 DARIAH members who were rated as archives.

![Recieved responses from the data centres](image)

**Figure 3**

**Question 1: Are there any policies and/or routines for the use of PID services at the data centre?**

<table>
<thead>
<tr>
<th></th>
<th>CESSDA</th>
<th>CLARIN</th>
<th>DARIAH</th>
</tr>
</thead>
<tbody>
<tr>
<td>yes</td>
<td>8</td>
<td>12</td>
<td>6</td>
</tr>
<tr>
<td>no</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>not yet, but in progress</td>
<td>4</td>
<td>6</td>
<td>8</td>
</tr>
</tbody>
</table>

**Figure 4**

**Question 2: Does the data centre use PID services?**
Question 3: If the data centre uses PID services: why does the data centre use PID services? What purposes and expectations/requirements does the centre have?

For this question participants had to select the requirements from a list. Multiple answers were permitted and requirements which were not mentioned could be listed below (= other specifications). For 4 in 26 centres the question was not applicable. 2 in 26 responses could not be evaluated.

The first schema shows how often the requirements were checked/not checked by all DASISH respondents. The second one shows the distribution amongst the communities.
**Figure 6**

*All evaluable DASISH responses*

<table>
<thead>
<tr>
<th>Service</th>
<th>Checked</th>
<th>Not Checked</th>
</tr>
</thead>
<tbody>
<tr>
<td>Compulsory</td>
<td>12</td>
<td>8</td>
</tr>
<tr>
<td>Identification</td>
<td>17</td>
<td>3</td>
</tr>
<tr>
<td>Citation</td>
<td>18</td>
<td>2</td>
</tr>
<tr>
<td>Data access - Location of data (using resolvers)</td>
<td>18</td>
<td>2</td>
</tr>
<tr>
<td>Search</td>
<td>11</td>
<td>9</td>
</tr>
<tr>
<td>Additional services to own, internal PID services</td>
<td>4</td>
<td>16</td>
</tr>
</tbody>
</table>

**Figure 7**

*Distribution of the checked requirements amongst the communities (in %)*

- Compulsory
- Identification
- Citation
- Data access - Location of data (using resolvers)
- Search
- Additional services to own, internal PID services

**Figure 7**

*Distribution of the checked requirements amongst the communities (in %)*

- DARIAH checked
- CLARIN checked
- CESSDA checked
Other specifications:
- Clear identification of versions.
- A new version of data is linked to the previous version using their PID.
- A Data Citation Index.
- Localization of and access to cited data should be facilitated through machine actionable persistent identification.
- Traceability of research and efforts with regard to link literature, data, and authors.
- Feeding a harvester via OAI-PMH.
- To “objectify” data by relating metadata to data via PID.
- Access to numerous data cross-referencing other sources.
- Use of PIDs for direct access to specific formats (RDF, Unimarc, XML).
- The European Bioinformatics Institute (EMBL-EBI), with staff of 430 and based in Hinxton, Cambridge, uses persistent identifiers. The persistent identifier systems have been adopted widely by the biomedical communities EMBL-EBI serves over many years. For example, PDB Identifiers for protein structures, Accession Numbers for nucleotide databases, PMIDs. Literature databases store DOIs but do not use them as the principal identifier system, using PMIDs and PMCIDs as the key identifiers. PDB issues a DOI as well as a PDB ID for each record, but this was a decision of that particular database.
- The ELIXIR nodes have worked with the biomedical community widely over the years to have PID’s available. After ELIXIR becomes operational, there could be a possibility to define a standard. For the Finnish ELIXIR node the implementation of PIDs will follow BBMRI.fi choices (biobanking community) along with the ELIXIR/EMBL-EBI.

Question 4: If the data centre does not use PID services: what is/are the main reason/s?

For these questions, participants had to select reasons from a list. Multiple answers were permitted and reasons which were not mentioned could be listed below (= other specifications). For 4 in 26 centres the question was applicable. Three responses are from CESSDA, one is from CLARIN.

a) If interested in using PID services; are there any obvious obstacles that prevent the data centre from using PID services?
**Other specifications:**

- Every dataset gets a unique ID when deposited in the archive of the centre. Under normal circumstances that ID will not be changed later. For now, the centre considers this practice sufficient, but is interested in PID services and sees the advantages of such a service. Currently there are national and international projects that investigate PIDs, and it is its decision to wait and see the emerging solutions and recommendations. Therefore, one might also say that PID services are currently not prioritized.

**b) If not interested in using PID services, why?**

All evaluated centres are interested in using PID services.

**Question 5: If the data centre does not use PID services: what would it take for the data centre to start using PID services? Actions taken by the PID service providers based on requirements (specification) from the Communities.**

For these questions, participants had to select actions from a list. Multiple answers were permitted and actions which were not mentioned could be listed below (= other specifications). For 4 in 26 centres the question was applicable. Three responses are from CESSDA, one is from CLARIN.
Other specifications:

- In order to start using any particular PID services, the centre would need training and, depending on the nature and conditions of the PID service, some additional funding.

**Question 6: What are the pros and cons with those PID Services that are currently recommended/used by the community/centre (experiences on both overall and detailed levels)?**

**CESSDA**

**Specifications of centres using DOIs/DataCite:**

- extended metadata, e.g. used in search for both data and other publications simultaneously
- widely used and accepted
- complete infrastructure for DOI registration and metadata administration
- extensive metadata description-schema including domain-specific items
- search in metadata
- metadata transfer is possible in three different ways: web interface, xml upload, and web service
- free of charge
- good reasons to use DOI names: good prospects of dispersion and persistency and a supervising organization of the IDF
- membership of DataCite: internationally coordinated approaches
- future: offers regarding impact factors and peer review and the linking of the data and publications.
Specifications of centres using URN:NBN:

- works fine and distinguishes itself from other PID systems in the high trust level: institutions adhering to the URN:NBN system commit themselves not just to maintaining the PIDs, but also the PID infrastructure (registration agency, resolver) and the resources identified by the URN:NBN
- the URN:NBN system currently lacks a widely approved syntax for identifying fragments; identifying fragments, for instance, paragraphs in a document, is useful for referring directly to specific data rather than citing a whole dataset
- an organization saving data/materials that are related to PID needs to ensure that servers will be available; so there are additional finances related to this – new hardware/software.

Specifications of centres not using PIDs:

- commercial vs. public funding
- dependency on (current) technology
- level of standardization
- “human-understandability”
- expandability
- user communities
- aspects of long-term preservation
- version control
- citing data, a tiny thing that is going to dramatically change how scientists perform their research.

CLARIN

Specifications of centres using Handles/EPIC:

Pros

- experiences with PID provider(SARA/EPIC) are very good: quick response and support during implementation change
- good reliability
- reasonable use (technically)
- free
- unlimited PIDs
- “testing” prefix as well as a production one
• CLARIN endorses the handle system as it seems to be the only one that fulfils all requirements and the centre follows this recommendation
• all CLARIN D-Centres use Handles
• the centre uses Handles from GWDG and has currently no complaints about them

Cons
• strong dependency on stability of PID services (single point of failure, occurred briefly twice in two years)
• very long Handles, not very suitable for citations
• GWDG was rather slow in providing the centre with an account for using the Handle system; everybody is still waiting for the API V2 to be made available
• API is still a work in progress
• the PIDs themselves are fine for our usage scenario but the centre is missing a test instance of the PID service that allows them to test software components that work with a PID system (e.g. register PIDs) without making changes to the productive version of the system. They would also like to have a way to register a large number of PIDs in some kind of batch mode (one request to register 100 PIDs instead of 100 requests).

Specifications of centres using URN:NBN:37
• works fine and distinguishes itself from other PID systems in the high trust level: institutions adhering to the URN:NBN system commit themselves not just to maintaining the PIDs, but also the PID infrastructure (registration agency, resolver) and the resources identified by the URN:NBN
• the URN:NBN system currently lacks a widely approved syntax for identifying fragments; identifying fragments, for instance, paragraphs in a document, is useful for referring directly to specific data rather than citing a whole dataset.

Other specifications:
• the centre would prefer to support non-commercial systems
• the check-out of a new PID must be fast, since the centre checks out/changes millions of PIDs; most services are reasonable fast in check-out but too slow in change

37 The following comments are listed once more at this point because the centre is member of two communities.
- the PID service should provide additional, structured “verbose” information attached to the PID; important for the centre are: URL to metadata, author, date
- availability: the centre already experienced “blackouts” (PID service was non-responsive)
- The centre didn’t investigate other services as it is compulsory for CLARIN to use Handles; they are investigating the move to EPIC by SARA
- the centre uses Handles from GWDG and did not investigate the alternatives

DARIAH

Specifications of centres using ARKs:

Pros
- ARK is a free persistent identifier standard
- the ARK identifier is a reference for a unique resource, which in turn can have multiple identifiers; the persistency doesn’t rely on the physical location of the resource, and is ensured by a Name Assigning Authority
- several others functionalities are interesting, such as the identification on different levels, allowing access to different versions of a same resource, allowing the creation of links between different objects
- the documents can potentially be accessed by a browser, using the address toolbar and a resolver; this can be useful for citations via the Internet, and allows the use of bookmarks
- a hierarchical relationship between objects can be implemented using the “/” (slash) character in the name section of an ARK; this part is optional and not persistent; it could be associated to services that can change or disappear; so, a distinction can be done between the identifier ark:/12148/bpt6k85329c representing the logical object and the identifier http://catalogue.bnf.fr/ark:/12148/bpt6k85329c/f4.pagination which represents the physical object corresponding to the 4th page of the document; only the former is persistent

Cons
- no existing off-the-shelf PID resolver which can be deployed as-is (in-house development to be planned)
- other existing PID standards (e.g. Handle, DOI …) in the community; need to limit the number of PID systems
Specifications of centres using DOIs/crossref:

Pros
- strong incentive for improving metadata quality of the platforms

Cons
- dependence on an external agent
- DOI deposit costs
- limited services compared to the lack of support and the constraints imposed by the service provider
- some technical limitations (lack of usability for tracking deposit errors)

Specifications of centres using Handles:

Pros
- light weighted
- inexpensive
- easy-to-use infrastructure to provide PIDs independently of the underlying implementation

Cons
- lack of uniformity (DOIs, ARK, Handle …)
- a great many different providers even at a national level

Other specifications:
- there are only advantages in using PIDs; nevertheless, the rights associated to open data (with a PID access) and their possible use has to be considered; the centre is about to finalize license(s) concerning open data provided online

Question 7: Other comments and additional requirements regarding PID services?

CESSDA

- It needs to be kept in mind that PID services alone are not enough to assure permanent access to data or metadata; there needs to be a reliable, long-term national/international service provider to maintain the systems (most notably a resolver and registry) and to offer services and support.
- Other issues to consider include the granularity and version management, and what a PID really does identify (metadata, data, jump-page?).
- How to deal with eventual multiple PID services (and PIDs)? Are these interoperable?

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• Make various existing PID systems interoperable; the associated PID service providers should collaborate on this because interoperability will stimulate researchers’ willingness to use PIDs and make collaboration within and among communities more efficient; a relevant report by APARSEN, which also presents the findings from a user survey, is available at http://www.alliancepermanentaccess.org/index.php/consultancy/member-resources/documents-and-downloads/?did=81.

**CLARIN**

• Although the centre runs its own PID service and does not have any serious issues with it, they decided that if a stable and reliable external PID service becomes available, they would switch to using that, because having their own service does not provide any additional value; however, they do not think such a stable and reliable service yet exists.

• Additional requirements: persistency, redundancy, scalability, embedding in European network, and a strong user platform.

• Current resolvers are slow and unstable, and don’t really provide any more persistence than DNS – and are actually dependent on DNS, e.g., to perpetually resolve hdl.handle.net and dx.doi.org.

• Services that require a specific kind of PID for digital objects are undesirable, because in order to use many such services, digital objects need to have multiple PIDs; this also means that there is a great deal of duplicated work when all PID using parties need to join multiple PID consortia in order to get the PIDs.

• How to resolve the URL of the PID service from the pure PID? For instance the PID 11858/00-1779-0000-0007-CF8F-8 was issued by the handle system at GWDG (coded in the prefix “11858”); the naïve user does not know this, nor does a web browser.

• How can PID prefixes of different PID services resolved to the URLs of the handle system (here: [http://hdl.handle.net/](http://hdl.handle.net/))? The practices of the centre regarding PID registration might change in the future in order to adhere to best practices.

**DARIAH**

• The data centre is considering future use of external PIDs like DOI or ARK.

• A robust resolution technology is mandatory; the business model has to be controlled by the scientific community.
A process for creating PIDs of documents pointing at their latest versions in addition to the version-specific ones should be figured out; this should be done in collaboration with partner data centres for the sake of interoperability.

Currently the centre stores the ARK identifiers of archived items in the DESC field of their handles; the centre hopes that a process will be devised to create a stronger link between PIDs and ARK identifiers.

Need for a meta-resolver at a national level.

### 8.3 Conclusion and Analysis

Except for CLARIN, no policies regarding PIDs and PID services have been developed so far within the DASISH communities. At first sight, this may seem to be a major problem, but on the other hand, this fact offers an opportunity for rapid introduction of policies based on the findings within CLARIN and the findings of earlier European reports (see Appendix E).

Not all data centres in the communities are using PID services and it has to be stressed that even within the CLARIN community not all data centres are currently using the same PID system. Although new requirements have been set up that require the use of PIDs based on the Handle System technology. The same is true within the CESSDA community. CESSDA is an old community (1976) and most of the member archives have their own way of securing permanent access to their holdings, and ready-made citation statements. Therefore it is necessary to promote not only the use of PID systems in general but also to consider the interoperability between PID systems as an alternative to promoting (or even prescribing) the use of a particular PID system. Work in this direction has, for instance, resulted in the “Den Haag Manifesto” which describes some options to interoperability.38

Important purposes and requirements for the DASISH centres are “citation”, “identification”, and “data access”. “Search” and locate data seems to be more relevant for CESSDA and DARIAH centres. “Compulsory” and “additional services to own, internal PID service” are only applicable for CLARIN and DARIAH centres. Other specifications are versioning, data citation index, relating metadata, cross-referencing, and broadening the concept of persistent identifiers to authors (and organisations) in order to

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realise persistent relationships between objects and their creators (within their work environment).

All evaluated centres are interested in using PID services. The main reason for not using PIDs and PID services is a “lack of resources” i.e. “not prioritized”, and the decision is to wait for emerging solutions or guidelines from the community. These centres are in need of “education and training” and/or “extended services from the PID service providers”. These findings will be communicated to the SSH communities who in their turn can support their data centres in start using PID systems. They will also result in best-practise guidelines and other educational material in cooperation with WP7.

The experiences with EPIC are good. Improvements that the centres would like to see include better stability and more user service of the PID service, a test instance of the PID service and the possibility to register large numbers of PIDs in some kind of batch mode. These issues have been addressed by the recent improvements in the EPIC service (see section 7.2).

The URN:NBN service works fine on a national level, not yet available on a pan-European level, (see chapter 7.3) and supports both the commitment to PIDs and to the PID infrastructure (registration agency and resolver). A major disadvantage is the absence of a widely approved system for identifying fragments.

The specifications on DataCite are very positive. The extended metadata and the search in metadata are emphasised in particular.

Other comments worth observing include a service free of charge, long-term preservation, version control and granularity, additional information attached to the PID (URL to metadata, author etc.), availability and permanent access, lack of uniformity of the different PID systems and providers, interoperability of the different PID systems, a user platform, and a resolver for all PID systems.

The results of the survey can be understood and summarized as the following list of DASISH requirements:

1 DASISH requirements for a basic PID service
(Requirements reduced to the least common denominator within DASISH)
1) A PID registration and resolution service infrastructure has to be available under the responsibility of a reliable and long-term funded organisation, operating at a European or national scale.

2) It maintains the systems and offers services and support and is embedded in a European/national network.

3) It has a clear policy that describes the responsibilities of the different stakeholders.

4) It offers a minimum set of descriptive metadata: e.g. title, author, publisher, publication year, rights, PID.

5) The resolution technology has to be reliable, fast, persistent and scalable and is 24/7 available.

6) The business model has to be sustainable for all involved stakeholders. It is controlled by the scientific community.

7) It is available to centers and users EU wide.

2 DASISH requirements for an extended PID service
(Requirements for a future scenario represented by particular groups within DASISH)

1) The PID syntax and resolution mechanism of the PID service must accept the usage of version and fragment identifiers. The PID service provides support for the version and fragment management.

2) The PID service supports the traceability of research and efforts with regard to link literature, data and authors.

3) It provides different representations/formats of metadata associated with PIDs (content negotiation), and can ideally be assigned to authors and organisations.

4) The rights of an individual PID is owned by the author/organisation that produced the object to which the PID has been assigned.

3 DASISH requirements for extra services

1) PID services within the ESFRIs have to be interoperable. Users should not be confronted with the PID diversity. To be able to resolve all types of PIDs there should be a meta-resolver service that allows users to enter any type of PID and resolve it.

2) Education and Service for the data centres regarding PIDs in general are needed.
9. Comparison of the PID service providers in the light of the DASISH requirements

These requirements and the three PID services are compared in the table below. Requirements for which there is a need for action are shown in the table.

<table>
<thead>
<tr>
<th>A</th>
<th>Overall DASISH requirements regarding PIDs and PID services</th>
<th>DataCite</th>
<th>EPIC</th>
<th>URN:NBN Cluster</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.</td>
<td>Interoperability</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>2.</td>
<td>Education/Training</td>
<td>no</td>
<td>(x)</td>
<td>x</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>B</th>
<th>DASISH requirements for a basic PID service (Requirements reduced to the least common denominator within DASISH)</th>
<th>DataCite</th>
<th>EPIC</th>
<th>URN:NBN Cluster</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>1.</td>
<td>A PID registration and resolution service infrastructure has to be available under the responsibility of a reliable and long-term funded organisation, operating at a European or national scale.</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>2.</td>
<td>It maintains the systems and offers services and support and is embedded in a European/national network.</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>3.</td>
<td>It has a clear policy that describes the responsibilities of the different stakeholders.</td>
<td>x</td>
<td>?</td>
<td>x</td>
</tr>
<tr>
<td>4.</td>
<td>It offers a minimum set of descriptive metadata: e.g. title, author, publisher, publication year, rights, PID.</td>
<td>x</td>
<td>no</td>
<td>no</td>
</tr>
<tr>
<td>5.</td>
<td>The resolution technology has to be reliable, fast, persistent and scalable and is 24/7 available.</td>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>6.</td>
<td>It is available for centres and users EU-wide</td>
<td>x</td>
<td>x</td>
<td>no</td>
</tr>
</tbody>
</table>
7. The business model has to be sustainable for all involved stakeholders. It is controlled by the scientific community.

<table>
<thead>
<tr>
<th>C DASISH requirements for an extended PID service (Requirements for a future scenario represented by particular groups within DASISH)</th>
</tr>
</thead>
<tbody>
<tr>
<td>The PID syntax and resolution mechanism of the PID service must accept the usage of version and fragment identifiers. The PID service provides support for the version and fragment management.</td>
</tr>
<tr>
<td>1. The PID service supports the traceability of research and efforts with regard to link literature, data and authors.</td>
</tr>
<tr>
<td>2. It provides different representations/formats of metadata associated with PIDs (content negotiation).</td>
</tr>
<tr>
<td>4. It offers a technical test instance to test software components without making changes to the productive version.</td>
</tr>
<tr>
<td>5. Objects to which PIDs can be assigned may also be authors and organisations.</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>DataCite</th>
<th>EPIC</th>
<th>URN:NB N Cluster</th>
</tr>
</thead>
<tbody>
<tr>
<td>x</td>
<td>x</td>
<td>no</td>
</tr>
<tr>
<td>x</td>
<td>?</td>
<td>no</td>
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<td>x</td>
<td>x</td>
<td>x</td>
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<tr>
<td>x</td>
<td>x</td>
<td>x</td>
</tr>
<tr>
<td>no</td>
<td>no</td>
<td>no</td>
</tr>
</tbody>
</table>

The PID services analysed in this task are all suited for use within the Social Sciences and Humanities. They have governance and support from large governmentally financed organisations and can therefore be seen as trustworthy. Which one/s should be used largely depends on what type of object should be identified and why. It should also be considered if a choice of PID service should be a coherent choice for all members in a (sub-)community, which will possibly limit the choice. Furthermore, it is important to realize that (deep) interoperability between PID systems, above the simple resolution into the object’s location, is a difficult matter. For instance making use of the with a PID tightly coupled metadata such as an object
checksum, possible with the EPIC services, will be difficult to realize when
the underlying PID technology is different. The same holds for switching
between service providers when the business plan of one PID service
becomes unattractive. In both cases it is desirable that this underlying PID
technology used is then the same such as in case of DataCite and EPIC.

The promotional and educational material that will be produced in
collaboration with WP7 will cover all relevant aspects to consider when
choosing which PID service to use.

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Appendices: Part A

Appendix A: CESSDA Analysis of the CLARIN SPF agreement and CLARIN Practices

UKDA contributed to this task by investigating if the CLARIN SPF agreement and CLARIN practice would offer a general AAI solution for their needs. At the moment of research, there was not yet within CESSDA any responsible party that could be identified as a CESSDA AAI contact.

The UKDA comments were delivered in two steps. After the first, CLARIN updated the SPF agreement to make it more general and independent of a parties CLARIN participation status, although the governance is still in the hands of the coordinating party: The CLARIN ERIC.

Comments to UKDA analysis are in italics. The CLARIN SPF agreement itself can be found at https://www.clarin.eu/content/spf-agreement, version CE-2013-0118b

CLARIN practice

With respect to CLARIN practices, UKDA notices that:

1. There is likely to be a practical problem with adding the UKDA user base to the SPF. UKDA gives credentials to non-academic researchers and suspects that it is likely that this will result in their being misrepresented (as university-based) researchers when they access, e.g. CLARIN or DARIAH resources. Can this happen vice versa so that non-academics from elsewhere appear to us as academic researchers?

   CLARIN expects that the users will be connecting via the national IDF{s and those users from the UKDA user base therefore would not get direct access to CLARIN and or DARIAH resources. If within CESSDA there is a need to allow access to users that cannot get an official University (Academic) account it is necessary that these special user bases get specifically configured by the CESSDA service providers. This would mean that CESSDA needs one homeless IdP, that will then be not enabled by for instance the CLARIN SP{s. CESSDA can bar non-academic users from CLARIN and DARIAH by not enabling access from their respective homeless IdPs.

2. Although UKDA holds data that are openly available (for example under a Creative Commons license), the UKDA (and possibly other CESSDA members) also holds data, access to which is governed by specific legislation. Any authentication and/or authorization system will need to support the strict access conditions that apply to these data.

   CLARIN practice does not have any implications wrt authorization to being a member of the CLARIN SPF. So members remain responsible for testing
if an authenticated user has access to a resource, for instance by asking a user to sign a license.

**The Agreement**

Note that these comments are based on practical experience. Any agreement would also need to be considered by legal representatives for CESSDA and/or its individual Service Providers. A number of the following points simply represent a need for better clarification or specificity. These have been forwarded to CLARIN and left out when not relevant.

1. Clause 17, number of signed copies: it may not be necessary but we would want confirmation from Essex that there should not be a third, signed copy for keeping here.

2. (p8.8d /p.9c) Assurances about downtime were discussed at the MPI meeting and were appreciated but this clause suggests significant downtime could occur for maintenance/upgrades, e.g. If CESSDA’s members are to be reliant on this system, we would expect the agreement to include assurance of the percentage uptime and “scheduled” downtime for upgrades/ maintenance. **The only central service that could impact CESSDA functioning would be (1) the distribution SP metadata by the CLARIN SPF to the national IDFs which is indeed essential for proper operations and (2) use of a central discovery service, that could also be provided by CESSDA itself if CLARIN assurances are not sufficient.**

3. Section 3, Obligations. The sentence beginning ‘Each Party represents...’ may be problematic. It is probably unrealistic to expect every party to be sufficiently aware of the licenses and laws that apply to data in countries outside their own. This would need discussion by CESSDA members as a group. **Every solution for cross-national border AAI will have this. It calls for a dedicated information campaign.**

4. Contractually the wording at 4.3 referring to fees is probably OK but CESSDA would expect to have some prior discussion about what any potential or anticipated payments might be for and what magnitude of cost might be incurred.

5. In 6.2, ‘The Co-ordinating party appoints....’ This may just be the use of English but appoint means the Co-ordinating Party will decide on the individuals who hold these positions yet surely these people should be nominated by the infrastructure? **Yes, there is no other structure available to take decisions than the coordinating part, that also holds the responsibility versus the national IDFs.**

6. Clause 10, if Essex was to sign a document immediately, this clause would need to specify the period as being to the end of the DASISH
The intention is to investigate if UKDA (for CESSDA) would be able to participate beyond the DASISH end-date.

7. Clause 15, Data Protection and Data Security. UKDA needs to work out details about exactly what information UKDA could not transfer to third parties and/or agree on a clear definition of ‘purpose of making them available’. Some depositors and conditions for secure access require transfer of personal information to third parties before we can make the data available and some depositors require us to make information about users of their data available to them on a regular basis. UKDA manages and controls this at present for all the data we hold and would need to be sure that nothing resulting from the application of this agreement creates any risk to our agreements with data depositors. Yes, every SP organization needs has to make such an analysis. If unsure about the legality of transmitting certain user data to a third party, providing a prospective user with a message that some of his user attributes need to be transmitted to a third party before he can be granted access to the data, will absolve the SP organization from the provisions in Clause 15.

Appendix B: Glossary

AAI - Authentication & Authorization Infrastructure, the whole of software, protocols, practices and contracts that allow users to authenticate and resource owners to moderate users’ access to resources.

DP CoCo - Data Protection Code of Conduct, a declaration (self-commitment) that an SP will adhere to the EU data protection directive.

eduGAIN the Inter-federation of the national academic IDFs.

FIM - Federated Identity Management, using a common set of policies, practices and protocols to manage the identity and trust into users and services across organizations.

FIM4R - FIM for Research, communities driven initiative to discuss and push the use of FIM in the research world.

FIMig – FIM interest group, a Research Data Alliance (RDA) interest group meant to discuss issues related to using FIM for research data management.

Home Organization – organization providing and responsible for the user attributes and user authentication. The home organization operates an Identity Provider software module that is able to exchange these attributes with Service Providers in an Identity Federation.
IDF - Identity Federation, (1) system of software, protocols and contracts to enable users to securely access resources cross-security domain seamlessly using the credentials of the users home security domain (2) or more specifically the organization of members taking part in such a system.

IdP - Identity Provider, a software component dedicated to validating the user identity in a Federated Identity System.

NREN - National Research and Education Network, specialized internet service provider dedicated to supporting the research and education communities within a country

SAML2 - Security Assertion Markup Language version 2, The message protocol used to enable FIM based AAI

Shibbolet - Middleware software package that supports a federated identity-based AAI based on SAML.

SimpleSamlPHP - Middleware software package that supports a federated identity-based AAI based on SAML.

SP - Service Provider
Software component that allows provisioning a resource in a FIM AAI context such that users can access the resource using single sign on and single identity provided by their home organization.

SPF Service Provider Federation
An organization of members operating Service Providers bound by a contract allowing them to make contracts with organizations representing home organizations operating Identity Providers e.g. Identity Federations.

SSO - Single sign-on
The ability for a user to access multiple service providers providing his credentials only once.

TERENA Trans-European Research and Education Networking Association
Appendices: Part B

Appendix C: Questionnaire for the communities

1. Are there any policies and/or routines for PID services at the community level?

2. Approximate how many/what percentage of the data centers in the community use PID services.

3. Are there any additional requirements on the PID services at the community level?

Terminology

PID services: The PID services we want to analyze in this subtask are those that give additional services, not only register PIDs and resolvers. For example, DataCite manage PIDs, and relate metadata to the PIDs that describe the data.

PID service providers: Here: DataCite, EPIC, PersID (URN:NBN-based services)

Community: (In this task: ERICs) Dariah, Cessda, Clarin for example. The area of interest, research area,

Community center: Research center, data center

Data center: a unit responsible for making data accessible and preserved.

Appendix D: Questionnaire for the data centres within the communities

The alternatives listed below the questions are there for guidance, and do not have to be answered one by one.

1. Are there any policies and/or routines for the use of PID services at the data center?

2. Does the data center use PID services?

3. If the data center uses PID services: why does the data center use PID services? What purposes and expectations/requirements does the center have?

- Compulsory
- Identification
- Citation
- Data access - Location of data (using resolvers)
- Search
• Additional services to own, internal PID services
• Other

4. If the data center does not use PID services: what is/are the main reason/-s?
If interested in using PID services; are there any obvious obstacles that prevent the data center from using PID services?
• Technically complicated/Problems with the technical solutions
• Metadata issues - e.g. missing required metadata
• Lack of resources - e.g. PID services currently not prioritized
• Other
If not interested in using PID services, why?
• Lack of knowledge
• Cannot see the advantages
• Fear of external control / lack of robustness / dependence
• Other

5. If the data center does not use PID services: what would it take for the data center to start using PID services?
Actions taken by the PID service providers based on requirements (specification) from the Communities:
• Extended Services from the PID service providers - e.g. domain specific metadata specified by the communities/data centers, easier-to-use user interfaces
• Education and training - for example workshops, tutorials
• Targeted / direct contact - e.g. introductions, seminars at your data center
• Other

6. What are the pros and cons with those PID Services that are currently recommended/used by the community/center (experiences on both overall and detailed levels)?

7. Other comments regarding PID services:
• Additional requirements
• Other

**Terminology**
**PID services:** The PID services we want to analyze in this subtask are those that give additional services, not only register PIDs and resolvers. For example, DataCite manage PIDs, and relate metadata to the PIDs that describe the data.
**PID service providers:** Here: DataCite, EPIC, PersID (URN:NBN-based services)

**Community:** (In this task: ERICs) Dariah, Cessda, Clarin for example. The area of interest, research area,

**Community center:** Research center, data center

**Data center:** A unit responsible for making data accessible and preserved.

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**Appendix E: Previous works on PIDs**

There are numerous projects and institutions that have looked into PIDs. Some, but far from all are referenced in this section.

**Athena**
The Athena report ([www.athenaeurope.org/getFile.php?id=725](http://www.athenaeurope.org/getFile.php?id=725), published July 2010 gives an extended overview of requirements for persistent identification of objects, collections, and institutions. These requirements have been based on earlier specified requirements created by Digital Preservation Europe ([http://www.digitalpreservationeurope.eu/publications/briefs/persistent_identifiers.pdf](http://www.digitalpreservationeurope.eu/publications/briefs/persistent_identifiers.pdf)).

Athena is part of the eContentplus programme. Very special in this report is the focus on both physical and digital objects. In the setting of this DASISH task, the requirements for PIDs of digital objects are the most relevant ones.

**PersID**
The PersID project has delivered five reports ([http://www.persid.org/documents.html](http://www.persid.org/documents.html)) in 2011. The scope of the project was broad, dealing with multiple types of organisations serving different communities: cultural heritage organisations, data archives and national and academic libraries. Most of the relevant user requirements can be found in the third project report (Current State of the Art and User Requirements, [http://www.persid.org/downloads/finalreports/PersID_Report_Part_3_final.pdf](http://www.persid.org/downloads/finalreports/PersID_Report_Part_3_final.pdf)).

**APARSEN**
This report has a strong focus on user requirements of Persistent Identifiers systems.

**Digoiduna**
On behalf of the European Commission, the University of Trento has conducted a study (http://www.digoiduna.eu) on identifiers for digital objects and authors. The report also covers some Researcher Identity solutions.
(http://www.digoiduna.eu/home/DIGOIDUNA_final_report_expert_feedback.pdf?attredirects=0&d=1)

**CERL**
Consortium of European Research Libraries instigated a Report on Persistent Identifier; Hans-Werner Hilse and Jochen Kothe, *Implementing Persistent Identifiers: Overview of concepts, guidelines and recommendations*, which explains the principle of persistent identifiers and helps institutions decide which scheme would best fit their needs.
(http://nbn-resolving.de/urn:nbn:de:gbv:7-isbn-90-6984-508-3-8)

**CLARIN**
The DASISH partner Common Language Resource and Technology Infrastructure’s requirements on PID systems; Persistent and Unique Identifiers
(http://hdl.handle.net/1839/00-DOCS.CLARIN.EU-30)